



Accessibility for Ontarians with Disabilities Act (AODA)  
**Customer Feedback Form**

Date: \_\_\_\_\_ Time: \_\_\_\_\_

Name of staff involved in the situation, if applicable:

\_\_\_\_\_

Were you able to receive the information that you wanted?      YES      NO

Please provide details about the situation:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If you experienced difficulty due to an accessibility barrier please explain:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If you wish to be contacted by staff, please provide your daytime contact information:

Name: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

How do you prefer to be contacted? **Phone /Email /Regular Mail/Other** \_\_\_\_\_

Classic Bowl Contact information:

Mail: Classic Bowl  
20-3055 Dundas Street West  
Mississauga, Ontario  
L5L 3R8  
Phone: (905)607-2695 ext 221  
Email: helenfay@classicbowl.com

**Confidentiality Statement:** Personal information including information pertaining to the nature of an individual's disability and individuals named in the event will be kept confidential. Staff and others acting on behalf of Classic Bowl will be informed of details on a need-to-know basis only.